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July 27, 2007  
Via Overnight Delivery

1997-162-C

2600 Maitland Center Pkwy.

Suite 300

Maitland, FL 32751

P.O. Drawer 200

Winter Park, FL

32790-0200

Tel: 407-740-8575

Fax: 407-740-0613

www.tminc.com

Mr. Doug Pratt  
South Carolina Public Service Commission  
Synergy Business Park  
101 Executive Center Dr.  
Saluda Building  
Columbia, SC 29210

RE: Talk America Inc  
SC Service Quality Report (CLEC)  
For the quarter of April 1, 2007 to June 30, 2007

Dear Mr. Pratt:

Enclosed please find the SC Service Quality Report (CLEC) for the quarter of April 1, 2007 to June 30, 2007, filed on behalf of Talk America Inc. No check is enclosed as there are no remittance fees due.

✓  
DD Please acknowledge receipt of this filing by date-stamping the extra copy of this cover letter and returning it to me in the self-addressed, stamped envelope provided for that purpose.

Questions regarding this filing should be directed to my attention at 407-740-8575. Thank you for your assistance in this matter.

Sincerely,

Trish Kirby  
Compliance Reporting Specialist

cc: Margaret Ring - Talk America Inc  
file: Talk America Inc - Reporting - South Carolina

RECEIVED

JUL 31 2007

PSC SC  
MAIL / DMS

## SCPSC CLEC - QUARTERLY SERVICE QUALITY REPORT

### **SOUTH CAROLINA OPERATIONS**

COMPANY NAME Talk America Inc.

QUARTER / YEAR Second / 2007

	Month07	<u>April</u>	<u>May</u>	<u>June</u>
Number of Customer Access Lines		<u>83</u>	<u>83</u>	<u>83</u>
Trouble Reports / Access Line (%)		<u></u>	<u></u>	<u></u>
Customer Out of Service Clearing Times (%)		<u></u>	<u></u>	<u></u>
New Installs Completed w/in 5 Days (%)		<u></u>	<u></u>	<u></u>
Commitments Fulfilled (%)		<u></u>	<u></u>	<u></u>

Comments / Explanations:

Person Making Report / Contact Information: Martin W. Clift, Jr. 804-422-4515

Authorized Signature 

Francie McComb, Vice President - Regulatory Affairs

Date 7-26-07